SUMMENTAL SOLUTION OF THE PROPERTY OF THE PROP

## **MARKETING**

# Foundational Resources



### **MEET THE TEAM**



Mattie Meadows
Marketing Manager



**Keith Carey**Content Lead



**Allison Vroman**Marketing Operations
Strategist



Olivia Schaub
Technical Writer



**Greg Manning**Graphic Designer



**Scott Fisher**Business Development
& Events Coordinator



**Lindsey Manthei O'Connor**Marketing Consultant



Hadley Morden
Digital Marketing
Specialist



**Justin Baker** Video Producer

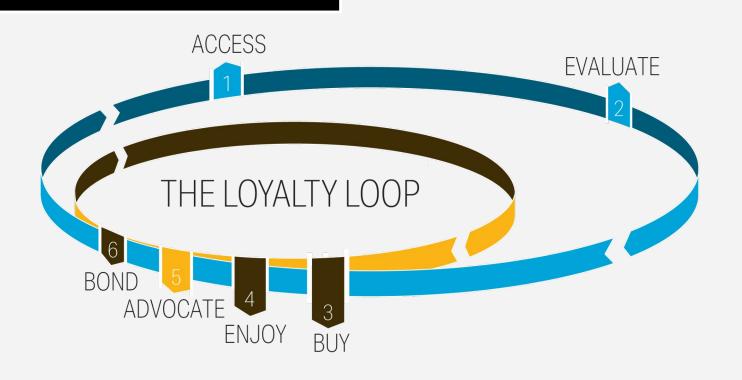
# Amplify the Brand

- Collectively grow awareness across the country
- Make the connection from Pole
   Base as a national brand to YOU
  - the local source





# **Consumer Decision Journey**



# **Consumer Decision Journey**



#### **ACCESS**

- Website
- Digital Ads
- Social Media



#### **EVALUATE**

- Website
- -Tech Resources
- Knowledge Hub
- Social Media
- Literature



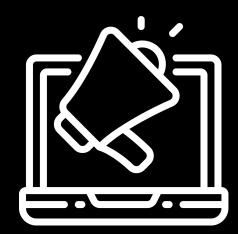
#### **BUY**

- Leads
- Zip Code Locator



#### **ADVOCATE**

- Project Stories
- Photos
- Social Media

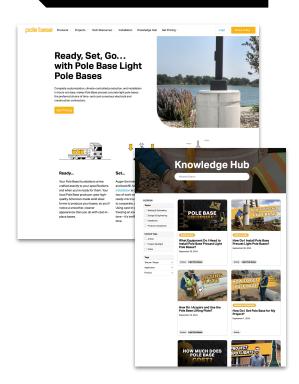


## ACCESS

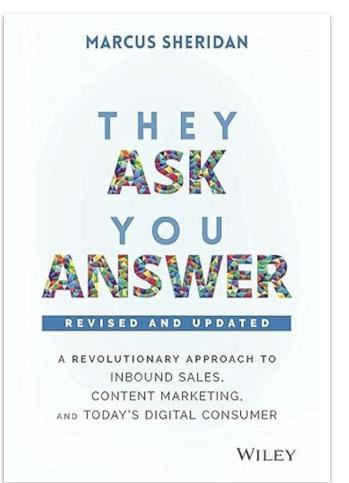
Stakeholder finds Pole Base

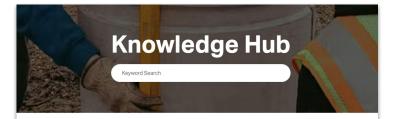


#### **WEBSITE**



AT ITS CORE THEY ASK, YOU ANSWER IS ABOUT **EDUCATING** POTENTIAL **CUSTOMERS AND BUILDING TRUST.** 







- ☐ Bidding & Estimating
- Design & Engineering
- Installation Product Comparison

#### Content Type

- ☐ Article
- Project Spotlight ☐ Video

Tags

Texture / Shape

Application Product



What Equipment Do I Need to Install Pole Base Precast Light Pole Bases?

September 30, 2024





How Do I Acquire and Use the Pole Base Lifting Plate?

September 25, 2024

Article Light Pole Bases



How Do I Install Pole Base

Precast Light Pole Bases?

September 30, 2024

Article Light Pole Bases

POLEBASE

How Do I Get Pole Base for My Project?

September 1, 2024

Article

**HOW MUCH DOES** 





What Equipment Do I Need to **Install Pole Base Precast Light** Pole Bases?

September 30, 2024

Article

**Light Pole Bases** 



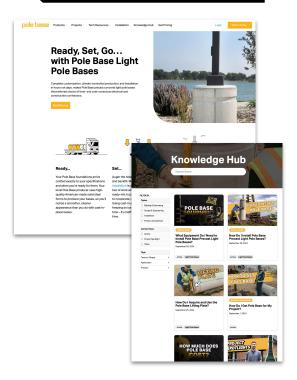
What Does Pole Base Cost?

August 18, 2024

Article



#### **WEBSITE**



#### **DIGITAL ADVERTISING**

#### Calculate Your Savings Today | Pole Base Saves Time and Mone... Ad www.polebase.com/calculator

Considering cast-in-place? Our price calculator can show you how to save money. Our Cast-In-Place alternative can save you time, money, and labor.

View Products · See Projects · Meet The Staff

Highlights: Expert Available, Case Studies Available, Technical Guide Available

Light Pole Foundations Products Installation

Cost Calculator

#### Precast Sign Base | Precast Concrete Sign Base | Precast Sign F...

Ad www.polebase.com/sign-base

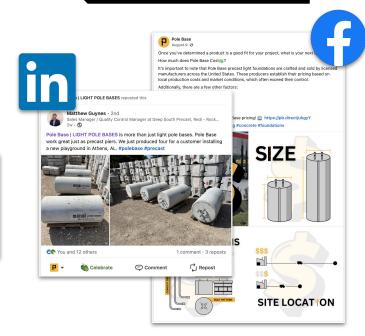
Ease Your Next Installation with Precast Concrete Bases and Foundations, Learn More. Built to Spec, Available in Different Textures. Get Your Quote Today.

Watch Videos · See Case Studies · View Products

Types: Parking Lot, Streetscape & Municipal, School & University Light Pole Foundations Installation

Products Project Ideas

#### **SOCIAL MEDIA**





# **RESOURCE:** Consulting

- Marketing strategy
- Connection to tools / resources
- Co-branding
- Website strategy + audits





## RESOURCE: Branding







# **ACTION ITEM:**Co-Branding



Official Licensed Manufacturer of Pole Base

polebase.com



Official Licensed Manufacturer of Pole Base polebase.com

#### YOUR BRAND + POLE BASE BRAND

## SUCCESS!



Proud manufacturer of Pole Base®

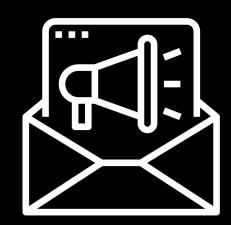




# ACTION ITEM: Photo Submissions

- Send projects to photos@polebase.com
- Highlight your projects and promote your work!



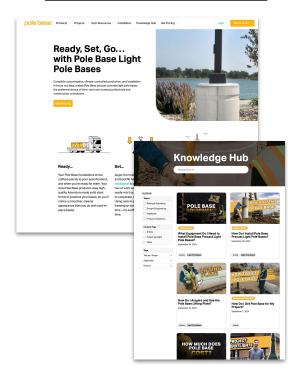


## **EVALUATE**

Stakeholder compares Pole Base with other options



#### **WEBSITE**



# SOCIAL MEDIA



#### **LITERATURE**





## **RESOURCE:** Knowledge Hub







#### What Equipment Do I Need to Install Pole Base Precast Light Pole Bases?

September 30, 2024

Article Light Pole Bases





September 30, 2024

Article Light Pole Bases

POLE BASE



#### How Do I Acquire and Use the Pole Base Lifting Plate?

September 25, 2024

Article Light Pole Bases



#### How Do I Get Pole Base for My Project?

September 1, 2024

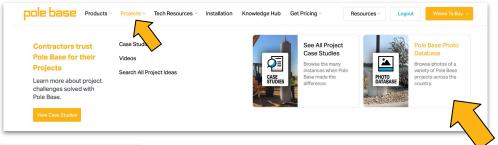
Article

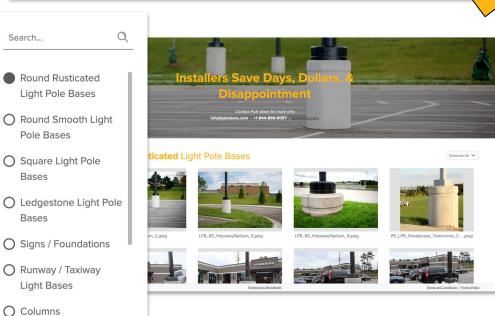






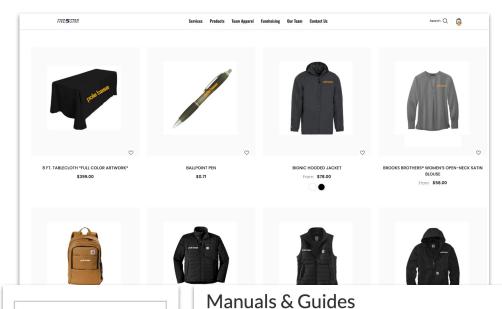
# **RESOURCE:**Photo Database

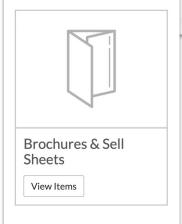






# RESOURCE: Promo Items & Literature







Sheet

View Details



Technical Guide

View Details



### **BUY**

Stakeholder chooses Pole Base and we try to bring them into the loyalty loop



#### **PRICING REQUEST**

**LEAD ASSIGNED VIA ZIP CODE** 

YOU GET AN EMAIL WITH LEAD INFO

LEAD GETS AN EMAIL WITH YOUR INFO

Login

Where To Buy

**学然而在第二条子的第三人称形** 

Postal Code: 48370 (Change Location)

#### Your Pole Base expert is Bryan Martin at Turner Concrete Products

Reach out with questions about pricing, product availability, and customization!

#### **Contact: Bryan Martin**

Phone: 419-351-5412

Email: bmartin@turnerconcreteproducts.com

#### **Need Additional Help?**

Contact Pole Base directly

Toll-Free: +1 844-866-9097 Email: info@polebase.com

Get a Quot



## ADVOCATE

Stakeholder shares with peers



# ACTION ITEM: Contractor Engagement

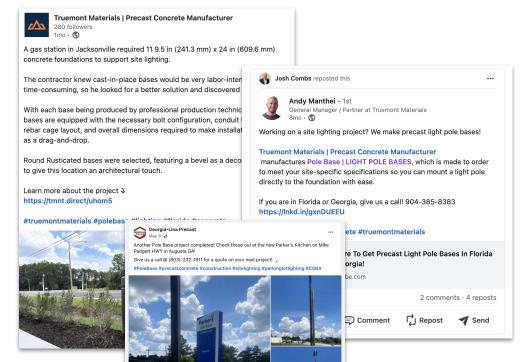
# GOAL: Create the Loyal Army!

- Know the market
- Educate yourself on all aspects of the industry
- Understand the hurdles that face them
- Share their work (and tag them)
- Be the solution



### ACTION ITEM: Social Media

- Tag all involved parties
  - Contractor (when possible)
  - Pole Base
  - Your company
  - o Etc.
- Engage with posts
- Use hashtags
- Highlight your work



Pole Base and 1 other

O Comment

Share

### SOCIAL MEDIA DEFINITIONS

**Follow:** A person who subscribes to your account

Like: A user will interact with a like as a quick way to show approval

**Comment:** A response that is often provided as an answer or reaction

**Share:** A user reposts content onto their account for their audience

**Engagement:** Actions taken by users on your posts, such as likes, shares or comments

**Engagement Rate:** A numerical value that measures the success or failure of a piece of content on social media

Tag: A way to mention a person or business in a post or comment to engage with them

Algorithm: A set of rules that determines what content users see on a social media

**Audience:** The group of people following an account

Brand Awareness: A measure of how well a brand is known and recognized by its audience on social media

**Conversion Rate:** A metric that measures the percentage of users who complete a desired action

**Social Selling:** A lead generation strategy designed to help salespeople directly interact with prospects through social

**Reel:** A short and highly visual video content format

**Carousel:** A type of social media post that combines multiple images

Hashtag: A word or phrase preceded by a pound sign (#) used on social media platforms to denote that the content is related to a particular topic

# WHAT'S THE VALUE?



#### BRAND AWARENESS

54% of social browsers use social media to research products

#### **FOLLOWERS**

70% of people who follow brands on social media have explicit plans to purchase from them (soon or in the future)

#### LEAD GENERATION

78% of salespeople using social media for lead generation outsell those who do not use social media



# SOCIAL SELLING

Sales reps who engage in social selling are 51% more likely to reach and exceed their sales quotas

# INCREASED VISIBILITY

Social media
increases
exposure by 89%,
which in turn boosts
brand awareness
and generates
more leads

#### CONVERSION RATE

Leads developed through social media have a 13% higher conversion rate compared to average leads

# Value of Social

- Builds Trust
- Lead generation & customer engagement
- Industry networking & brand awareness
- Social selling & reaching quotas
- Increased visibility for you and your company
- Grow your conversion rate





# **ACTION ITEM:**Content Sharing



#### **Visual Content**

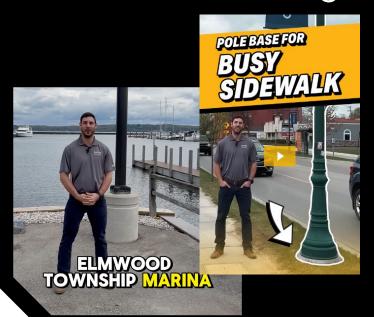
- Post high-quality images and videos
- Completed projects, installation, and product demonstrations

#### **Success Stories**

- Share customer testimonials and success stories
- Highlight how products solved specific problems



# ACTION ITEM: Content Sharing



#### Where to Create Content

- Film yourself or the project when visiting a job site
- On the road, in the office, or when meeting with clients if comfortable

#### When to Create Content

- Plan to take photos or videos when visiting a job site
- Do product highlight videos in the yard



## Free Apps for Content Creation



# CapCut - Video

Stitch together clips, use AI to add captions to videos, add your own images to templates

## Canva

# Canva - Graphics

Graphic design made easy - use templates for social media graphics, stories, posts, etc



# **Snapseed** - **Photos**

Enhance images with filters or edit them to your liking using their tools



# Effective Post Requirements

#### LinkedIn

- Relevant hashtags
- Descriptive caption
- Tag company or people involved
- Add a good photo or video



# Analytics that Matter Most

### **Shares**

 One of the most valuable engagement metrics in social media, pushes your content out to new audiences

### Reach

 The number of people your content goes in front of, important to see "non-follower" reach as this indicates it is getting in front of new people

## **Engagement Rate**

 Indicated effectiveness of your content and how well it was received



# Analytics that Matter Most

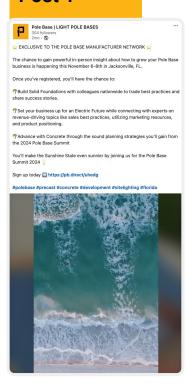
### LinkedIn

Post 1 | 6 Shares - 16.47% Engagement Rate

Post 2 | 3 Shares - 4.34% Engagement Rate

\*The more shares a post has, the better it performs

#### Post 1



#### Post 2

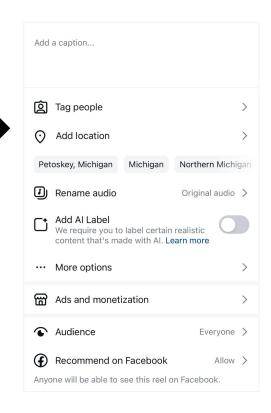




# Tagging

- Tag someone or a company on LinkedIn by typing "@" and their name, see if they pop up
- On Instagram, add a collaborator or tag someone/company in the post directly
  - People will have to accept being a collaborator as it shows up directly on their profile







## Resources

Visit the Pole Base Secure Site to access digital marketing resources that can help you or your company!



Look for 'Marketing' tab icon on Secure Site!

Social Media Best Practices are here! Literature, website practices, and more!

#### Digital: Web and Social





#### Website Best Practices

Adding Pole Base to your website is an essential part of growing your Pole Base business! Find best practices and editable content here.

Access Website Resources

#### Social Media Best Practices

Social media is a great tool for building trust with customers. Find resources to guide your social media strategy here!

Access Social Resource

#### Literature



#### Literature Resources

There are a variety of ways to design and order your Pole Base literature - from printing stock pieces, to customizing stock pieces, to customizing stock pieces, to grabbing design files and fully making them your own. Find all of the options here!



## **Stay Authentic**

- Avoid copy and pasting ChatGPT for captions, stay authentic and use your own voice
- Utilize content, captions, or wording used on Pole Base account for consistent messaging

## **Keep Learning**

- Do your own research frequently to see what's new, or reach out to our team with questions
- Pay attention to what Pole Base is doing on social media as we are always up to date

# Pole Base Secure Site





Products

rojects V Tech Resources V

ces V Installation

Knowledge Hub (

Get Pricing ~

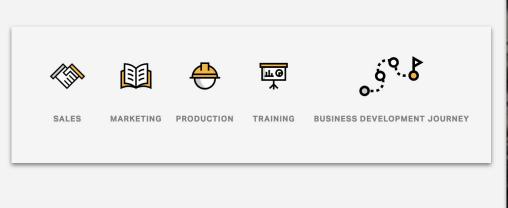
Login Where To Buy V

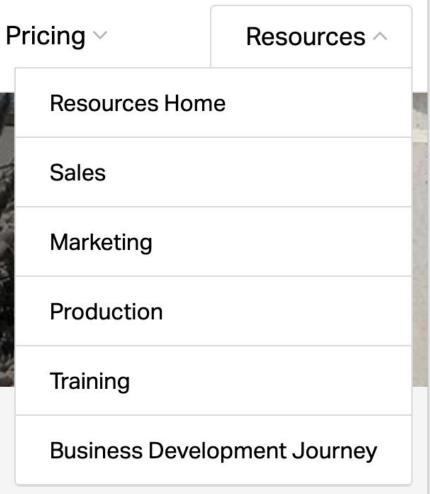
# Ready, Set, Go... with Pole Base Light Pole Bases

Complete customization, climate-controlled production, and installation in hours not days, makes Pole Base precast concrete light pole bases the preferred choice of time- and cost-conscious electrical and construction contractors.

**Get Pricing** 









#### **Lunch & Learn Presentation**

This presentation is a great starting point for your Lunch & Learn meetings! It's best to personalize it with photos of your own projects, or use the Pole Base photo gallery!

Download the entire Lunch & Learn Presentation below! You will be directed to a Dropbox link with the file.



Download Presentation



#### **Pole Base Pricing Sheet**

Use this spreadsheet to determine prices for your Pole Base units! It includes fields for materials, labor, and target margins so that you can set your pricing strategy for success.

Download Pricing Shee



#### **Sales Best Practices**

One of the benefits of being a Pole Base manufacturer is that you don't have to figure everything out on your own! Lean on the experience of the rest of the network to learn what's working and not working in Pole Base sales

Access Sales Rest Practices

#### Pole Base Value Chain

To make your Pole Base business successful, it's important to understand the Pole Base Value Chain! This infographic explains who is involved in a Pole Base project, and how you'll likely interact with them as a Pole Base manufacturer.

Download Value Chain





JUMP TO:

Marketing Strategy Branding & Graphics Digital: Website and Social Media Promotional Items Literature Resources Tradeshow Resources









#### **Photo Gallery**

Want to show your customers more awesome photos like this? Click below to access the Pole Base photo gallery!

Access Photo Gallery







NEW

### **Production Approval Forms**

A fillable PDF that allows for the notation of customizations and accompanying measurements so you won't have to worry about production confusion or manufacturing mistakes.

**Round Smooth: PDF** 

**Round Rusticated: PDF** 

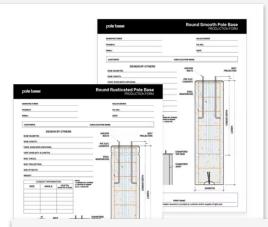


#### Pole Base Stencil

The new Pole Base stencil allows you to quickly and easily spray paint your Pole Base units with the Pole Base logo, website, and phone number, providing easy brand awareness for your customers and potential customers during transit and on-site.

These stencils fit 24" bases and are available for \$149 each. Reach out to

zach.tabor@polebase.com to place an order!



#### Pole Base Production Videos



#### How to Drill Pole Base Bolt Patterns

With each base being custom for each job, different bolt patterns are required. Watch the video for simple instructions for how you can quickly drill any bolt pattern needed for your projects.



#### Using Pole Base Conduit Retainers

Conduit is an essential component of any Pole Base unit, which is why we made it simple to place for any Pole Base project using magnetic conduit retainers.



### Tying Rebar Cages with Pole Base Rebar Jig

All Pole Base units require a rebar cage that should be 6 inches smaller than the corresponding unit diameter. Use the Pole Base rebar jig to easily tie cages for the different diameter units.





#### Quick Tips





## Using Stencil On Precast Concrete Products (Guerrilla Marketing)

Mike Wood with Brutsche Concrete Products explains how to connect with and nurture long-term customer relationships as a Pole Base manufacturer. Brutsche's customers appreciate the value, efficiency, and consistency of Pole Base products. Learn how this manufacturer has utilized basic sales principles and a simple stenciling technique to successfully market their pole base products!

#### How Product Prototypes Can Help Sell Precast Concrete Products

In this video, Mike Wood with Brutsche Concrete Products describes how customer relationships are built and maintained by educating clients about the advantages of Pole Base. Mike also shares with us a simple and effective method of marketing the products.

#### **Pole Base Product Diagram**

Train new Pole Base Employees with this product diagram that shows:

- Overview and description of Pole Base components
- Bolt-conduit relationship diagrams
- Diamond template application example

**Download Product Diagram** 





#### **Your Guide to Pole Base**

The Pole Base Business Development Journey is the process for building and growing your Pole Base business.

Access the entire BDJ book here to find tools, resources, and checklists to get you started on your company's own Business Development Journey.

Download Your BDJ Book







The Process The Resources The Checklists

# **QUESTIONS?**

# SCOTT FISHER

scott.fisher@asterbrands.com 231.241.9098



**NEXT UP...** 

# Round Table Discussions

# → Value of Social

## Lead Generation & Customer Engagement

It is a powerful tool for reaching a large audience of potential customers.

Consistent interaction **builds trust and credibility.** 

# Industry Networking & Brand Awareness

Connect with industry professionals and can expand business opportunities. A strong presence will keep you top of mind.

Social media is here.
It's not going away; not a passing fad. Be where your customers are: in social media.

LORI RUFF, SPEAKER, AUTHOR



# Build Your Personal Brand



### **Showcase Expertise**

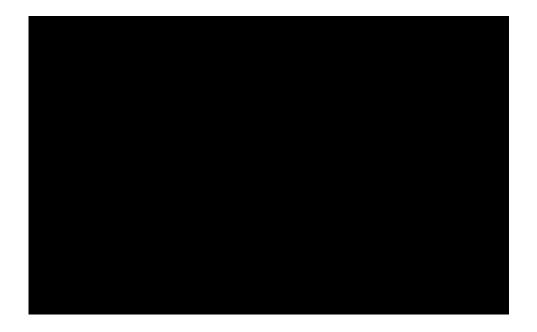
- Regularly share content that demonstrates your knowledge
- Share tips, trends, or projects
- Build trust with followers

## **Engage with Followers**

- Comment on posts and respond to inquiries (DMs)
- Create a personal connection
- Find your existing clients and engage with them



# Making A Project Visit Video In Under 5 Minutes



**Step 1:** Record yourself, selfie mode on your phone

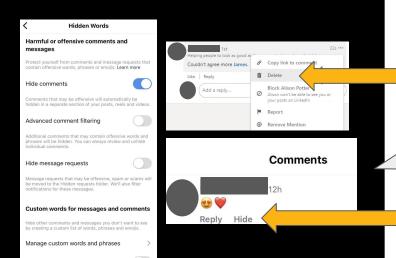
**Step 2:** Upload into CapCut and add captions

**Step 3:** Review final product and upload!



Hide comments

# Dealing with Negativity



- Determine if the comment is constructive criticism or just negativity. Constructive criticism can be valuable for improvement
- If you reply, keep your response polite and professional. Address any valid concerns and avoid getting defensive
- Negative comments are usually people looking to provoke a reaction. In these cases, it might be best to ignore them

You can hide, delete, add hidden words or report comments so that they aren't visible to anyone else!

# FINAL SOCIAL MEDIA TAKEAWAYS



### Social media is a community

where you can connect & expand your business with new clients, but also where you can continue to foster relationships with existing customers.

Customer service can be provided through social media by responding to inquiries, addressing concerns, and providing helpful information.

By leveraging social media, you can increase brand awareness, build credibility, foster relationships with clients and industry professionals, and ultimately, drive sales.